

*In order to ensure to our customers and providers the quality of our services as well as respect for the environment and safety and health at work, we have implemented a quality & safety & environment policy in accordance with ISO 9001, ISO 14001 and ISO45001 standards.*

*This approach requires the participation of everyone, because each of us is responsible for a part of the "chain" and therefore can, by his responsibility and by his suggestions, improve it.*

***Our 7 fundamental principles:***

- Offer our customers the flexibility, responsiveness and skills of all our staff to meet their requirements
- Deliver services at the best value for money, in compliance with environmental, safety and occupational health regulations
- Use our quality & safety & environment management system efficiently and evaluate periodically the achievement of our objectives in a management review
- Work in a way that encourages the involvement of our staff in our management system through regular communication with regular consultation and participation of this staff
- Avoid pollution and workplace accidents by providing our staff with appropriate training and ensuring compliance with our work procedures through planned audits
- Communicate and constantly keep listening to our customers and thus evolve our services
- Putting the health and well-being of our staff first. Provide safe and healthy working conditions in our places of activity

The management is committed to supporting this policy of continuous improvement of its management system through the following areas:

- Communication within the company on the importance of meeting our customers' requirements and taking into account the environment and health & safety at work
- Tracking goals in a management review,
- Provide the necessary resources.

Herstal, 14/05/2020

Patrick HENRY  
Managing Director